

## **REPORT OF THE INFORMATION TECHNOLOGY DEPARTMENT**

The Information Technology (IT) Department serves to promote, maintain and support both current and future software & hardware technologies that create substantial efficiencies for all Departments in their efforts to serve the residents of the Town of Wellesley. More specifically, IT staff implements policies and procedures to ensure the quality and consistency of the Town's digital resources; provides programming support for financial (e.g. accounting, payroll, billing) and other business management applications; provides technical support for personal computers, servers, and peripherals; maintains a secure, reliable, high-speed campus network for all Town buildings; and helps Town managers make informed decisions through the implementation of Geographic Information System (GIS) technologies.

In FY'2015, the IT Department:

- Prepared more than 38,000 real estate and personal property tax bills, 26,000 motor vehicle excise tax bills, and supported billing for over 26,000 utility accounts.
- Continued to upgrade desktop PCs to newer Windows operating systems.
- Maintained payroll and human resources information for 1,300 full- and part-time employees.
- Designed mobile applications that provide real-time access to maps and related databases.
- Supported systems across multiple departments for work order management, land use / permitting, and communications.
- Upgraded the Town's legacy phone network to a Voice over IP network, realizing significant cost savings for the Town.

The IT Department's long-time leader, Thomas D'Orazio, retired at the end of July 2015. I would like to personally thank Tom for his 27 years of excellent service to the Town of Wellesley, and look forward to continuing his legacy of success.

Respectfully submitted,

Brian C. DuPont  
Director of Information Technology