



Wellesley COA Bus Service

Quick Guide

Effective October 2021

SCHEDULE A RIDE

Call MWRTA Reservations Call Center at (508) 820-4650, between Monday-Friday 8am-4pm.

BUS SCHEDULE & DAILY DESTINATIONS

The bus is available from Monday-Friday from 8:45 am with last pickup at 3:30 pm. Priority will be given to specific destinations during certain times where listed below.

	Mornings 8:45 am – 12 pm	Afternoons 12:00 pm – 3:30 pm
MONDAY	Any approved destination	
TUESDAY	Any approved destination	Food Pantry
WEDNESDAY	Grocery Trip	Any approved destination
THURSDAY	Any approved destination	
FRIDAY	Grocery Trip	Any approved destination

APPROVED DESTINATIONS

The following outlines the approved destinations where the COA Bus will travel. If there is a destination that is not on this list outside of the Town of Wellesley, we do not currently provide service to that location. Please contact the COA at (781) 235-3961 or coa@wellesleyma.gov to inquire further.

- (1) All destinations in the Town of *Wellesley*;

- (2) Destinations in the Town of *Newton*:
 - a. Newton-Wellesley Hospital, 2014 Washington Street,
 - b. Newton-Wellesley Psychiatry, 2364 Washington Street,
 - c. Woodland “T” Stop;

- (3) Destinations in the Town of *Natick*:
 - a. MetroWest Medical Center, 67 Union Street,
 - b. Mass General Brigham Urgent Care, 219 North Main Street; and

- (4) Destinations in Town of *Needham*:
 - a. Beth Israel Deaconess Hospital, 148 Chestnut Street
 - b. Doctor's Offices, 105 Chestnut Street
 - c. Beth Israel Deaconess Health Care Family Medicine, 392 Chestnut Street

HOW TO RIDE THE COA BUS STARTING AUGUST 2020:

- (1) **Complete an Application.** Call the TPC ahead of time at (781) 235-3961 and complete a MWRTA rider application and return to the TPC;
- (2) **Call MWRTA Call Center to Book Trip.** Call the new MWRTA Reservations Call Center at (508) 820-4650 to book your trip;
- (3) **Food/Grocery Store Trips.** Remember that Food Pantry runs are given priority on Tuesdays 1:30-3:30 PM; and grocery trips are given priority on Wednesdays and Fridays from 9 AM -12 PM.
- (4) **Book in Advance.** Book your trip 2 business to 14 calendar days in advance;
- (5) **Confirmation Call.** You will receive a confirmation call from the MWRTA Reservations Call Center one calendar day in advance of your trip, prior to 9pm, to give you your pick-up time.

SAFETY PRECAUTIONS

Due to the on-going COVID-19 pandemic, we have instituted safety protocols. The following protocols are in place to keep our passengers and drivers safe.

1. All passengers must wear a mask;
2. All passengers must use hand sanitizer, as provided by the bus driver, prior to entering the bus;
3. All passengers must sit in a signed-marked seat;
4. Drivers will wipe down the hand rails and doors in between pick-ups and drop-offs;
5. The Bus will be sprayed down at the end of each day and fully cleaned.