

CLEAN ↔ COMFORT

Advancing heat pump technology

Air Source Heat Pump Rebate Program Requirements

About the Program:

Air source heat pumps (ASHPs) are an HVAC technology that provides all-in-one heating and cooling and offers cost savings, improved efficiency, and reduced carbon emissions compared to traditional oil, propane, or electric resistance systems. This program makes financial rebates and unbiased, personal, expert advice available to customers who install a central or mini-split air source heat pump in their home.

Maximum Incentive:

- **Oil & propane customers:** \$1,600/ton* up to \$10,000
- **Electric resistance and other non-gas customers:** \$1,000/ton* up to \$5,000
- **Gas-heating customers** do not qualify for WMLP rebates - please apply through MassSave.
- 2 electrification rebates per household per year; (both can be used for heat pump rebates, if desired)

* Rebate amount based on actual tons, calculated as AHRI cooling capacity divided by 12,000 BTUs.

Eligible Equipment and Efficiency Requirements:

- All equipment must meet current **NEEP ccASHP** specifications.

Other Requirements:

- System must be connected by a licensed electrician.
- A Town Wiring Inspection is required post-installation (Town Electrical Permit is a prerequisite to the wiring inspection).

Process Steps:

Optional Consultation with a Heat Pump Specialist: WMLP customers and contractors looking to participate in this program can take advantage of free expert consultations with Abode Energy Management (Abode). Abode provides basic air source heat pump 101 education as well as sizing and design support to ensure the installed system achieves expected energy savings and comfort.

Optional Free Home Energy Audit: A home energy audit is highly recommended for customers considering participating in this program. A home energy audit will help you determine energy efficiency improvements to maximize the benefit of the air source heat pump technology.

Preapprovals and permits:

- Contractor must obtain a Town Electrical Permit.
- Homeowners and contractors who wish to verify rebate eligibility prior to system installation may submit an [optional rebate pre-approval form](#). Contractors can submit the Optional Pre-Approval Form online with details on the proposed equipment, and Abode will review the project to verify it qualifies for [MLP] rebates. Both the customer and contractor will receive an email confirmation once pre-approved. If equipment changes from pre-approval to installation, Abode and [MLP] cannot guarantee rebate eligibility. **The optional pre-approval does not exempt the project from the [required Install QA Form](#), which must be submitted by the contractor following installation.**

Post-Installation:

- Contractor must complete the [Post-Install Quality Assurance Form](#) for final review and approval by Abode (includes uploading installation photos and copy of the final paid invoice, and completed WMLP rebate application form).
- Contractor must ensure that the Town Wiring Inspection is completed.

Rebate Application:

- Abode will email customers and contractors the blank WMLP rebate application form upon pre-approval.
- Customers fill out their portions of the WMLP rebate application form and provide it to their installer to finalize.
- Installer uploads the completed/signed WMLP rebate application to Abode's online [Post-Install QA Form](#) along with the paid invoice and equipment photos.
- **Application Deadline:** Application must be submitted within 15 days of final wiring inspection.
- **Payment Method:** This rebate will be issued as a check to the WMLP customer.